

ROBERT LANGFORD

TRUSTED BY THE WORLD'S BEST DESIGNERS

24/03/2020

Update - COVID-19 Statement

To our wonderful customers, peers and friends,

I hope that you are all keeping well during these difficult times.

The time has come for us all to stay at home and beat this virus and the Robert Langford team intend to do just that.

I wanted to keep you all updated regarding how the company will operate for the next while,

The Showroom:

This will be closed until the UK Government tells us we can reopen.

We will be taking calls, answering questions, producing quotes and taking orders from our home offices, we are set up welcome your calls.

We will be able to dispatch samples from our home offices.

The Head Office / London warehouse:

This is open by appointment only until Friday the 27th March to receive deliveries of fabric and to facilitate the collection / delivery of furniture.

From Monday the 30th and until the UK Government lift the "lock down" We will come in to open only if extremely important.

The Factories and their suppliers:

All our factories will stop manufacture by the end of this week and until the UK Government lifts the lock down.

This will impact manufacture times and subsequent delivery times which breaks my heart but can't be helped.

The Stock warehouse:

This will operate as usual for the rest of this week, but from next week, will be closed or operate on a very reduced staff which will continue until the UK Government lifts the lock down.

We may be able to arrange some deliveries of urgently required stock pieces but the health of our staff and suppliers must be considered as a priority.

The Delivery companies:

Some companies are operating until the end of this week but most have confirmed that from next week they will not operate until the UK Government lifts the lock down.

This is news we all expected and we have done our very best to get as many orders completed and delivered in the last few weeks.

Now is the time for us to stay indoors, call our family and friends and spread a little joy and love around and to take care of ourselves.

Let's all take pride in the fact that our actions will save lives.

The team and I want to thank you all for your support and your understanding over the last few days, you have made a difficult job a whole lot easier.

We send our love to you all and ask you to all stay safe and stay indoors

Robert and the Team xxx

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